

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 15

MBA (2012 & Onward) (Sem.-4)

INTERNATIONAL HUMAN RESOURCE MANAGEMENT

Subject Code : MBA-967

Paper ID : [A2542]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

- 1. SECTION-A contains SIX questions carrying FIVE marks each and students has to attempt any FOUR questions.**
- 2. SECTIONS-B consists of FOUR Subsections : Units-I, II, III & IV. Each Subsection contains TWO questions each carrying EIGHT marks each and student has to attempt any ONE question from each Subsection.**
- 3. SECTION-C is COMPULSORY and consist of ONE Case Study carrying EIGHT marks.**

SECTION-A

1. Explain the impact of cross cultures on organizations.
2. What are cultural ethics?
3. List the methods used to motivate multi cultural teams.
4. List the influence of national culture on organizational culture.
5. Define types of communication across cultures?
6. List the various cultural dimensions.

SECTION-B

UNIT-I

7. Explain the various models for comparing cultures.
8. Discuss the role of culture in strategic decision making.

UNIT-II

9. Explain the various economic factors responsible for shift in national culture.
10. Discuss the role of communication in managing the cross cultures.

UNIT-III

11. Discuss the process of handling cross cultural disputes.
12. Explain the various methods of training for global operations.

UNIT-IV

13. Discuss the cultural management methods/techniques followed in China.
14. What do you mean by ethical dilemma? Discuss the methods to manage it.

SECTION-C

15. Case Study :

Based in Cleveland, Ohio, Jim has been managing a software development team in Pune for the past two years. He has been working closely with Aruna, the Indian team leader, to develop a new networking program. While Jim has over 25 years of experience in software development, Aruna knows the program inside and out.

While reviewing his work from the previous week, Jim discovers that he made a mistake in the programming code. He notices that Aruna corrected his error, but wonders why Aruna did not bring it to his attention so that he could avoid delays and keep from making the same mistake in the future.

Questions :

- a. Should Aruna have informed Jim of his mistake? Why or why not?
- b. If Jim wants to be notified of his mistakes in the future, how should he proceed?